

## ESTIMATED ON-GOING ADMINISTRATION COSTS

<b>On-Going Annual Administration Costs - GSE</b>	<b>Budget Incremental</b>	<b>Budget Non-Incremental</b>	<b>Budget Total Annual Administration Costs</b>
Information Technology			
Maintainence & Support	\$ 830.08	\$ 19.92	\$ 850.00
Non-IT Business Related costs			
Administration	\$ 781.26	\$ 18.74	\$ 800.00
Maintainence & Support	\$ 732.43	\$ 17.57	\$ 750.00
Marketing Support			
Brochures & Posters	<u>\$ 900.00</u>	<u>                    </u>	<u>\$ 900.00</u>
Sub-Total Annual Administration Costs - GSE	<u>\$ 3,243.77</u>	<u>\$ 56.23</u>	<u>\$ 3,300.00</u>
CAA Ongoing Administration Costs as Budgeted*	<u>\$ 105,652.64</u>		<u>\$ 105,652.64</u>
<b>Total Annual On-Going Administration Costs</b>	<b><u>\$ 108,896.41</u></b>	<b><u>\$ 56.23</u></b>	<b><u>\$ 108,952.64</u></b>

**NOTES:**

- Granite State Electric only seeks recovery of incremental costs from the System Benefits charge.
- Granite State Electric Company d/b/a Liberty Utilities is using an estimate of on-going administrative costs for the EAP Program for 2013-2014 created by National Grid since they are still handling most of the administrative tasks associated with the EAP program (through transitional sale agreements ).
- The New Hampshire allocation for incremental/Non-Incremental costs as follows, based on total National Grid retail customer count (Billing Pool 00247):
  - Incremental: 97.657%
  - Non-Incremental: 2.343%

\* The CAA Budget for PY '13-'14 is \$1,802,946.00. Granite State Electric's share of that budget is 5.86%, which equals an annual dollar share in the amount of \$105,652.64

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<b>Liberty Utilities kWh Sales Forecast</b>			
<b>for New Hampshire</b>			
<b>October 2013 to September 2014</b>			
<u>Month</u>	<u>Year</u>		<u>Forecasted kWhs</u>
October	2013		66,864,480
November	2013		68,817,342
December	2013		78,402,119
January	2014		83,369,363
February	2014		78,700,388
March	2014		80,341,746
April	2014		71,840,482
May	2014		71,498,337
June	2014		78,392,249
July	2014		83,429,851
August	2014		94,600,535
September	2014		86,199,134
		<b>Total</b>	<b>942,456,025</b>

Source: Granite State Electric FY 13 Budget & Five Year kWh Forecast, Liberty Utilities

## EAP On-Going Maintenance/Administrative Cost Estimate

<u>Cost</u>	<u>Position</u>	<u>Department</u>	<u>Dedication</u>	<u>FTE's</u>	<u>Annual Cost</u>	<u>Project Cost</u>	<u>Department Cost</u>
<u>IT Related Costs</u>							
1. Maintenance Developer Systems Support	Maintnanace Developer	IS	1.00%	1	\$85,000	\$850	
Total IT Related Business Costs							<b>\$850</b>
<u>Non IT Business Related Costs:</u>							
1. EAP Senior Analyst Reporting/Advisory Board	Senior Analyst	C&C	0.50%	1	\$85,000.00	\$425.00	
2. Customer Service	CSR	CS	2.00%	1	\$40,000.00	\$800.00	
3. Financial Distribution Reporting/Reconciliation Requirements	Analyst	Elec Pricing	0.50%	1	\$65,000.00	\$325.00	
Total Non IT Business Related Costs							<b>\$1,550.00</b>
<u>Promotional Costs</u>							
4. Brochures, mailings and posters						\$900.00	
<b>Total Promotional Costs</b>							<b>\$900.00</b>
<b>Total Granite State Annual Cost Estimate</b>							<b>\$3,300.00</b>
<b>Allocated Granite State Portion of Community Action Agency EAP Budget</b>							
		Granite State Allocation:			5.86%		
		Total CAA Budget			\$1,802,946.00		
		Total Liberty Utilities Share			\$105,652.64	<b>\$105,652.64</b>	
<b>Total Annual Maintenance Costs</b>							<b>\$108,952.64</b>

National Grid Billing Pool Allocations 00247  
Service Company – Customer Accounting – Retails (NE Only)

<u>Year</u>	<u>Rate</u>	<u>Decimal</u>
2014	2.343%	0.02343
2013	2.343%	0.02343
2012	2.343%	0.02343
2011	2.343%	0.02343
2010	2.344%	0.02344
2009	2.300%	0.02300
2008	2.300%	0.02300
2007	2.111%	0.02111
2006	2.293%	0.02293
2005	2.279%	0.02279
2004	2.266%	0.02266
2003	2.248%	0.02248